

**BILLING INFORMATION**

GPS Cancer[®] and Liquid GPS[™]

Billing Information for Patients

ABOUT NANTHEALTH

NantHealth's Mission is to improve the delivery of healthcare and optimize patient outcomes by leveraging the latest advancements in precision medicine and software technologies to enable true value based care.

NantHealth strives to ensure a seamless experience when undergoing molecular profiling. We are committed to supporting you and your physician by streamlining the insurance billing process and limiting the financial burden wherever possible.

This brochure answers many common billing questions. For more information, NantHealth's billing specialists are available to answer your inquiries before, during, and after testing. To speak with a billing specialist, please contact us at 1.844.MY.OMICS (1.844.696.6427).

TO LEARN MORE:

1.844.MY.OMICS | gps@nanthealth.com | www.nanthealth.com

Molecular Profiling Process Overview



ORDERING

Your physician will order a NantHealth molecular profile, and provide your insurance information to NantHealth. NantHealth invites all patients to complete the optional NantAccess Program Financial Assistance Application at time of ordering. See below for more information.

NantHealth will check eligibility for both insurance coverage and financial assistance through NantAccess, as well as request a pre-authorization from your insurance provider (if applicable). NantHealth will then provide you with information on your potential financial responsibility.



PROFILING

NantHealth analyzes your tumor to identify the unique molecular drivers of your cancer and inform your physician's personalized treatment strategies.

Upon test completion, results of the molecular profiling are sent to your physician, who will discuss these results with you.



BILLING

Once the report is delivered, NantHealth submits a claim to your insurance provider.

If the claim is denied, NantHealth will work on your behalf to pursue appeals and maximize payment from the health plan. The billing and appeals process may take several months to complete. During this time, you may receive an Explanation of Benefits (EOB) from your insurance provider. Please note that this is not a bill, and may not reflect the final coverage decision achieved through the appeals process.



PAYMENT & FINANCIAL ASSISTANCE

You will receive an insurance coverage determination for the test, in which your financial responsibility will be defined by your health plan. This may be influenced by various factors, including any co-pay requirement, deductible, and out-of-pocket maximums associated with your insurance.

If you do receive a bill, the NantAccess Program may be available to provide partial financial assistance, with flexible payment options available for any remaining responsibility.

The NantAccess Program

NantHealth is committed to working with providers, patients, and their insurers to make certain that all who need molecular profiling will have access, and that the cost of the testing will not impose undue financial burden. To that end, NantHealth offers a financial assistance program to individuals who qualify. Program eligibility is based on various factors including insurance provider, household income, the number of

people in the household, college tuition expenses, medical care costs, and other expenses. To determine if you are eligible, complete the optional NantAccess Program Financial Assistance Application during the ordering process, and a NantHealth billing specialist will follow up with you.

Questions and Answers

Is NantHealth in-network with my insurance provider?

Depending on your insurance, NantHealth may or may not be considered an in-network provider. Regardless of network status, NantHealth will perform the services ordered for all patients whose physicians consider the test to be medically necessary.

What will I be responsible for paying?

Your out-of-pocket expense will be based on the following factors:

- Do you have insurance?
- Does your insurance cover the test?
- Is NantHealth in-network or out-of-network with your insurance provider?
- Have you met your deductible (if applicable)?
- Do you have a co-pay or co-insurance requirement?
- Do you qualify for financial assistance through the NantAccess Program?

Upon review of your health insurance benefits, a NantHealth billing specialist will determine financial responsibility and follow up with you.

Will I receive a bill for the molecular profile?

Based on the terms of your health insurance plan, you may be responsible for any applicable co-pays, co-insurance, or deductible for a molecular test. In these cases, you may be eligible for financial assistance through the NantAccess Program.

What is an Explanation of Benefits (EOB) from my insurance company?

An EOB is not a bill. Rather, it is an informational document provided by the insurance company following receipt of a claim, and may not reflect the final patient responsibility. If you have questions about an EOB that you received, please contact a NantHealth billing specialist.

Does NantHealth offer financial assistance?

Yes. NantHealth offers both a patient assistance program and flexible payment options to assist patients in managing any out-of-pocket costs, if applicable.

Who can I contact with additional billing questions?

NantHealth's billing specialists are available to answer your questions before, during, and after testing. For billing and reimbursement questions, please contact us at gps@nanthealth.com or 1.844.MY.OMICS.